



Rooted in Community, Growing for the Future

Founded in 1971, Alliance Medical Center began as a small clinic dedicated to providing health care to farm workers and their families in northern Sonoma County. More than five decades later, our mission remains firmly rooted in our community, while our impact and reach have greatly expanded.

We are a FQHC - Federally Qualified Healthcare Center - and currently serve over 20,000 active patients at our medical, dental, behavioral health and wellness clinics in Healdsburg and Windsor, offering integrated, comprehensive healthcare for residents, children and families. Our patients include many workers and their families essential to the vitality of our community; those in agricultural, hospitality, construction, tourism, and other essential sectors. We believe all members of our community have the right to high-quality healthcare services, close to home.

In 2024, we continued to build on our legacy with several key initiatives. We installed solar panels at our Healdsburg Clinic. We expanded access to vision care through our new Mobile Vision Clinic, and we opened a new dental space in Windsor, significantly increasing access to dental care. We also launched our new ECM Program (Enhanced Care Management) for those experiencing chronic medical conditions and challenging life circumstances.

Alliance Medical Center and our dedicated staff remain committed to improving access to care for everyone, regardless of the ability to pay, ensuring that every person receives timely, sensitive and compassionate care. With deep gratitude for the trust our community, patients and families have placed in us, we look ahead with renewed focus and commitment to providing access to healthcare for all. Many of the initiatives and expansions this past year were made possible, in part, by our supporters and partners in healthcare, with more to come!



Sue Labbe, CEO



We launched our new Mobile Vision Clinic and welcomed our new optometrist, Dr. Kris Owens and optometry assistant, Adolfo Escareno. Vision is integral for us to live fulfilling lives and is especially vital for successful learning & social interactions for school children. Prior to our Mobile Vision Clinic, there were no optometrists accepting new MediCal patients in Sonoma County. The Vision Van will soon begin traveling around Healdsburg, Windsor and the surrounding communities, making vision care even more accessible.



We expanded our dental facilities at our Windsor clinic and added 2 new dentists and 4 new RDAs. There is an extreme shortage of dental providers who accept MediCal patients in Sonoma County, so we are thrilled to be able to offer expanded services to those in our community. The new space is just upstairs from our current dental clinic in The Palms Shopping Center in Windsor.

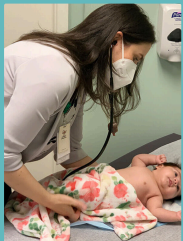
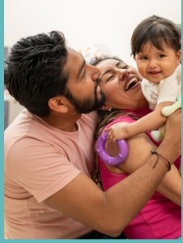


A new solar grid was installed at our Healdsburg Clinic, made possible by a grant from *Direct Relief*. Not only are we reducing our carbon footprint, we have also realized savings in our utility bills. We also no longer have to worry about losing thousands of dollars in medications and vaccines that need cold storage, or rescheduling patient appointments if there is a power outage.

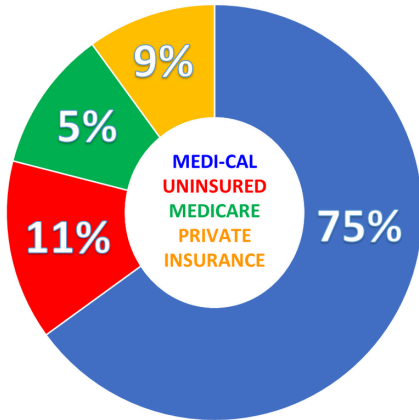


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Our mission is to improve the health and wellness of our diverse communities.
We provide accessible, caring and high-quality healthcare services.



Patient Coverage by Insurer

STAFF

Physicians	20
Nurse Practitioners	7
Physician Assistants	6
Chiropractors	2
Acupuncturists	2
Registered Dietician Nutritionists	2
Nurses	11
Medical Assistants	34
Clinical Support Staff	36
CommunityHealthWorkers/Promotoras	5
Health Education Staff	2
Administrative Staff	15
Psychiatrists	3
Licensed Clinical Social Workers	8
AMFT/LMFT	2
Substance Use Navigator	1
Dentists	10
Dental Hygienists	4
Dental Assistants	22
Total Employees	192
87% Bilingual in Spanish & English	

PATIENTS

Patient Visits in 2024

Medical	49,587
Behavioral Health	9,210
Dental	23,311
Total Visits	82,108

Number of Patients in 2024

Total Patients	13,650
New Patients	1,639
Patients under 18	4,225
Patients over 60	2,388

Medical Conditions/# patients

Asthma	526
Diabetes	1110
Hypertension	1431
Heart Disease	874
Depression	1012
Anxiety	754
Behavioral Health Disorder	1879
Substance Use	1141
Well Child	2251
Pregnancy	203

PROGRAMS

Women, Infants & Children (WIC)

1351 participants

School-Based Health Education

of Students/# of Presentations

Reach Out & Read	45/32
My Body is Healthy	63/15
Puberty Education	261/51
Sexual Health Education	1268/158
Harm Reduction Drug Education	668/72
Total Youth Served	2305 at 23 schools

Wellness

(Nutrition/Chiropractor/Acupuncture) 1609 patients

Optometry

1419 patients

Enhanced Care Management (new)

96 patients

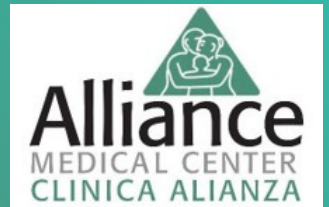
FINANCES

Sources of Revenue 2024

Fees for Services	\$15,874,837
Grants and Contracted Program Revenues	\$4,598,614
Contributions & In-Kind	\$2,341,220
Other Revenues	\$719,366
Subtotal	\$23,534,037
Less Uninsured Patient Care	-\$114,374
TOTAL REVENUE	\$23,419,663

Expenses by Program 2024

Medical	\$11,608,488
Dental	\$3,555,849
Behavioral Health	\$1,847,762
WIC	\$714,779
Administrative Services	\$5,921,533
TOTAL EXPENSES	\$23,648,411



2024 Annual Report