



***Reputable Community Healthcare Clinic seeks Homeless Outreach Worker  
Join an organization which is respected and well loved by the Community we serve!***

This is a great opportunity to share your work with an organization that cares for the community of Healdsburg, Windsor, Geyserville, and beyond.

At Alliance Medical Center (AMC), we believe everyone deserves the highest quality care. We provide primary medical and dental care within a broad array of services - including prenatal, a teen center, all ages dental care, mental health, nutrition health services - that help our patients' live healthier lives.

Our mission is to improve the health and wellness of our diverse communities. We provide accessible, caring, and high quality healthcare services. We are a recognized Federally Qualified Healthcare Center (FQHC) leader in improving the health of our communities. We are proud to serve a diverse population of approximately 13,000 predominantly Spanish speaking patients.

AMC's Healdsburg and Windsor Medical locations are both recognized PCMH (Patient Centered Medical Home) sites and we are proud to be eligible to recruit National Health Service Corps Scholars, Physicians, and Registered Nurses with student loan repayment needs with Highest HPSA Primary Care score 16!

**Alliance Medical Center is currently seeking a full time, *Homeless Outreach Worker***

**What you will do at AMC:**

The Behavioral Health team at AMC works together with medical providers to integrate behavioral health and primary care for our patients. We pride ourselves in providing culturally and linguistically competent services for our community. The Behavioral Health team works with patients who have a range of emotional and behavioral health issues. Patients may be experiencing life transitions, depression, anxiety, or need support in reaching health goals.

The Homeless Outreach Worker (HOW) will specifically work with the Sonoma County Whole Person Care program, which is an interagency collaborative of programs serving the homeless population in the county. The HOW will work actively in the community, seeking out eligible patients who are homeless or at risk of homelessness where they reside, bringing care to them. The HOW will also work to connect patients served with needed resources and help them access social and medical care.

The HOW will provide outreach and engagement of homeless clients who are Medi-Cal eligible, who have a major mental illness and who have one of the following: substance abuse, significant medical diagnosis or repeated hospital or ER visits. Duties will also include case management to help find and maintain housing, address health and mental health needs, and enhance life skills. The HOW needs to be fluent in the dynamics of intergenerational poverty, social determinants of health, trauma informed care, health disparities and health promotion strategies.

**Qualifications and skills:**

**REQUIRED:**

- Ability to work on a multidisciplinary team in a primary care setting, while also being self-motivated with strong

time management skills

- Training as a Community Health Worker or equivalent, with 2+ years of experience working in the field
- Experience working with vulnerable communities, including those with mental illness or substance abuse
- Understanding of the impact of generational poverty and social determinants of health on individuals
- Ability to maintain good boundaries while providing compassionate services
- Knowledge of the principles, procedures, methods and techniques of behavioral health service provision, including:
  - When and how to initiate a 5150
  - CPS & APS reporting requirements
  - Danger to self and Danger to Others reporting requirements
  - Crisis resolution skills
  - Case management skills
  - Community resources
  - Supportive counseling skills
- Valid driver's license, acceptable driving record, automobile insurance or access to an insured vehicle
- Excellent written and verbal communication skills.
- Ability to chart in an electronic medical record.

**PREFERRED:**

- Bilingual Spanish speaking
- Bicultural preferred, such as those with a lived experience of homelessness
- Community Health Worker certification or equivalent
- Experience working in a primary care setting
- Experience working with an electronic medical record
- Experience working with those who are homeless or at risk of homelessness

**Why AMC?**

AMC is a place which nurtures our providers and is mission based – if you are looking for meaningful work, and want to work with the underserved community, this is the job for you! AMC offers a very competitive salary with a complete benefits package including medical, dental, vision, life insurance, vacation, sick leave, and retirement plan with a generous Employer Match! AMC is a mission driven organization and offers a unique opportunity to make a difference!

**How to apply:**

**Please email your resume with job title in subject line to: [hr@alliancedmed.org](mailto:hr@alliancedmed.org) OR fax resume to (707) 385-2148**

Alliance Medical Center is an Equal Opportunity Employer. No third party recruiters please. Please no phone call inquiries.